

Grow with us, and have a part in making Huron Tractor the “Right Choice” for our Customers!

Huron Tractor is one of John Deere’s largest partners in Canada, with eleven locations servicing Southern Ontarians. We’re proud to serve a community of customers that spans agricultural operations, commercial enterprises and homeowners, with one of the largest inventories of machines and parts in Canada.

Service Manager

Location: St. Thomas, Ontario
Position Type: Full-time Permanent

Due to a promotion, we have a need for a Service Manager. This position will report to the Store Manager. The Service Manager oversees service operations within the dealership to maximize return on investment. This will be done through optimizing Service Department processes while ensuring internal and external customer satisfaction.

Why Huron Tractor?

Our commitment to great customer service starts with the great people on our team. We take pride in helping our employees develop careers that reward, enrich and grow with the individual.

- Great training opportunities through John Deere, as well as internal training
- Competitive compensation
- RRSP’s and extended benefits
- Employee Discounts
- Future Growth Opportunities
- Excellent team environments with a Social Committee that plans great events

Job Responsibilities

- Works to achieve annual Service Department goals and budget, in alignment with the organization’s financial and operational objectives
- Coordinates customer clinics, and related promotional events
- Submits all service warranty and Product Improvement Program claims within the required time frame to receive maximum credit
- Schedules and assigns jobs and work areas to employees in the Service Department according to their skills and knowledge
- Reviews work orders for completeness and accuracy prior to customer billing
- Ensures all departmental tools, equipment, and vehicles are in good working order
- Manages recruiting, staffing and employee development activities for employees reporting to this position

Preferred Skills and Qualifications

- High School Diploma or equivalent experience
- 3+ years’ experience in Service Department operations, or related leadership role
- Ability to use standard desktop load applications such as Microsoft Office and internet functions
- Ability to write and speak effectively to individuals and groups
- Familiar with John Deere and competitive products
- Basic understanding of financial principles and ability to understand basic internal reports
- Ability to work extended hours and weekends
- Excellent customer service skills

Please forward your resume with cover letter stating how your qualifications and experience fit with the position to resumes@hurontractor.com by January 22, 2021. We thank all for applying however only those selected for an interview will be contacted.

**Huron Tractor is an equal opportunity employer and welcomes applicants from all backgrounds to apply
“Accommodations will be made for applicants with disabilities”**